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March 23, 2020

Chairman DeAnn T. Walker  
Commissioner Arthur C. D'Andrea  
Commissioner Shelly Botkin  
Public Utility Commission of Texas  
1701 N. Congress Avenue  
Austin, Texas 78701



Re: Project 50664-Issues Related to the State of Disaster for Coronavirus Disease 2019

Dear Commissioners:

The application for licensure of Tomorrow Energy Corp ("Tomorrow Energy") to provide electric service in the state of Texas was approved in November 2019. Since becoming licensed Tomorrow Energy has only enrolled employees into its energy plans and due to the Coronavirus Pandemic is not planning to sell products to the general public until April 2020.

Since Tomorrow Energy's current enrollment is limited to employees, we are continuously supporting our customer-employees in response to the State of Disaster for the Coronavirus Disease of 2019-20. The following is a brief summary of the steps which Tomorrow Energy has taken to reduce the impact of the Coronavirus Disease on our customer-employees.

- **Pausing Any Payment-Related Disconnections.** To ensure customers impacted by COVID-19 have the power they need during this crisis, Tomorrow Energy is pausing any payment-related disconnects for its current customer base.
- **Bill Payment Assistance.** For any customers who express an inability to pay their bills due to COVID-19, Tomorrow Energy will provide financial relief through payment extensions, late fee waivers, and deferred payment plans.
- **Encourage Social Distancing.** With the importance of social distancing to curb the spread of COVID-19, Tomorrow Energy has temporarily closed its Houston office but remains in constant electronic contact with its customer-employees. Our call center remains operational during normal business hours and our call center employees are working remotely to assist our customers.

Tomorrow Energy will continue to monitor the evolving COVID-19 situation and will swiftly respond when required with additional plans for customer and community assistance in the weeks ahead.

Sincerely,

A handwritten signature in black ink, appearing to read "William Evans".

William Evans  
Chief Legal Officer